



FAST FACTS

Customer

BOKF is a financial company that services the Southwestern US.

Industry

Banking and Financial Services

Geography

Central Operations in Tulsa with sites throughout the Southwest (TX, NM, AR, OK, CO, AZ, KS, MO).

Challenges

- Replace existing system with one capable of central administration and monitoring over existing WAN.
- Provide robust Intrusion detection with local control.
- Integrate credentialing for all employees.

Solution

- NPower DNA Security Management
- Open Options ID Credentialing
- Open Options RSC-DT keypad
- OpenDX Personnel data exchange

Results

- Improved security with fault tolerance
- Branch banks have local control
- Centralized monitoring and administration

BOK Financial

CUSTOMER

BOK Financial Corporation (BOKF) is a \$23 billion regional financial services company based in Tulsa, Oklahoma. Assets of the organization are centered in seven bank subsidiaries, BOK Financial, Bank of Texas, Bank of Albuquerque, Bank of Arkansas, Bank of Arizona, Colorado State Bank and Trust and Bank of Kansas City. BOKF has full-service banks located in eight states. BOKF's broker/dealer subsidiary provides brokerage services in 10 states. BOKF's BOK Financial affiliate operates an electronic funds transfer network that spans 13 states.

CHALLENGES

BOK Financial was using a small access control system that did not have the capacity to accommodate the large number of locations, readers and users that the company anticipated rapidly bringing on via acquisitions. Existing facilities had a mix of various systems, mostly intrusion detection systems and a consistent approach that could be quickly and efficiently deployed was a must. Local control at the branch bank and ATM level was also needed, with central monitoring and central administration. The company further needed to issue Photo ID credentials to existing employees and those brought on via acquisitions.

SOLUTION

BOK Financial began its deployment of Open Options network based security system in 1998. This was a small local installation. However, BOK's strategy was one of growth and the ability to scale a security / access control system was highly important. As the system grew the need for disaster recovery and redundancy became apparent and Open Options was able to provide sensibly and cost effective solutions. Today, BOK Financials' system is centralized at company headquarters and is monitored and administered from there. The system is comprised of 2 servers, 203 sites, 1529 sub controllers and 1612 doors. There are over 6500 cardholders. The system allows tracking of early or late openings and closings, intrusion detection with local control, and maintenance of credentials and photos of all employees. The latest implementation of OpenDX, Open Options' database integration tool, allows the merging of customer defined information between the Human Resources database and the Access Control database. The system is currently configured to allow for significant future growth.

For more information and customer references please contact Open Options at 877.818.7001