



FAST FACTS

Customer

Detroit Opera House is home of the Michigan Opera Theater

Industry

Arts and Entertainment

Geography

Detroit, Michigan – Entertainment District

Challenges

- No prior access control system.
- The building was nearly a century old, making installation tricky.
- Individuals and schedules change frequently at the venue, requiring a flexible system.

Solution

- DNA Fusion Access Control Software
- Mercury Hardware
- Fusion ID Photo Badging

Results

- Complete security for entire building
- Restricted areas are now blocked from patrons
- Operators can easily change venue access and schedules when needed

Detroit Opera House

CUSTOMER

Located in the heart of Detroit Michigan's Entertainment District, the Detroit Opera House is the current home of the Michigan Opera Theater after moving from four previous locations. The building, designed by famed architect Howard C. Crane, first opened its doors in 1922 as the Capitol Theater and throughout the years has served as host to prominent artists such as Ray Charles, Louis Armstrong, and Will Rogers. The venue currently seats 2,817 patrons and hosts around 100 live performances and special events each year.

CHALLENGES

Prior to installation the Detroit Opera House had no access control or security system at all, requiring planning from scratch for a building that was almost a century old. Finding an integrator with the skills and expertise to design a security solution from the ground up for a building that is large enough to seat almost 3,000 people proved to be a problem for the opera house. Restricted areas only open to personnel and performers were not safe from the public potentially causing safety and functionality issues. Due to frequently changing schedules and staff needing access, administration also need a system that was flexible and easy to operate so changes could be made regularly with minimal effort.

SOLUTION

In 2005 Security by Design of Detroit, an Open Options Certified Solutions Partner presented the Detroit Opera House with the best possible security solution that featured a system combining Open Options' DNA Fusion access control software with Fusion ID photo badging. The opera house need a system that could be installed in a timely manner and operate easily because of the Michigan Opera Theater's constant changing schedules and cardholders. Since installation was completed, Open Options products have successfully been used to manage 3 clients and 40 doors throughout the location. In the future as the Detroit economical market rebounds to provide more financing, the Detroit Opera House plans to expand security solutions to surrounding infrastructures and garages with Open Options products.

For more information and customer references please contact Open Options at 877.818.7001