



FAST FACTS

Customer

San Jacinto College is a Community College located in Houston, Texas.

Industry

Education - Public Community College

Geography

Houston, Texas

Challenges

- Upgrade System to accommodate scheduled growth and enhance software performance.
- Preserve as much of the original system investment as possible.
- Find a product and integrator that can provide better support and service.

Solution

- DNA Fusion software conversion from a recognized Mercury OEM.
- Lenny Eliminator Database Conversion by Open Options.
- Mercury Access Control Hardware

Results

- Seamless Conversion of Existing Cardholders and Access Privileges
- Retained existing Mercury Hardware
- Provided a local integration partner and superior technical support.
- Total conversion took less than four hours with no loss of data.

San Jacinto College

CUSTOMER

San Jacinto College has three campuses and five outreach centers with a fall enrollment of approximately 24,000 students. The college offers over 140 academic programs, inter-collegiate and intramural sports, fine arts and the opportunity for students to attain a quality, well-rounded educational experience. The College partners with Texas Universities and with businesses in the community to provide continuing development in education and for the employees and future employees of the companies in our district.

CHALLENGES

San Jacinto had a previously installed system built on the Mercury Security access control hardware platform. The original vendor had provided this system through an OEM arrangement and subsequently was acquired by a larger national firm. San Jacinto could no longer obtain any level of adequate technical service and had serious concerns of expanding their system. The system spread across three remote campuses and an administrative office. All four of their facilities were managed centrally from the administration building. They needed to preserve as much of their original investment as possible and required that any replacement result in a minimum of down-time for their users..

SOLUTION

Open Options initially demonstrated the ability to communicate and control the existing hardware and to read the previously issued cards. Additionally, it was demonstrated that the existing database of personnel and access privileges could be converted and transferred into the new DNA Fusion Software via Open Options' data conversion tool known as the Lenny Eliminator. Once the decision was made to move forward with this solution, the system was fully converted in less than four hours with communications to the multitude of controllers established in an ordered sequence. By using the offline capabilities of the hardware platform, not one single incidence of denied access occurred and not a single transaction event was lost in the process. Today the system is running across three primary remote campuses and one district office in Eastern Harris County with 465 card readers with an average of 1200 cardholders at any given time.

For more information and customer references please contact Open Options at 877.818.7001