



FAST FACTS

Customer

The Timken Company is the leading manufacturer of anti-friction bearings and related services in the world.

Industry

Manufacturing

Geography

Locations throughout North America

Challenges

- Replace an ineffective system with one that is flexible and scalable.
- Rapidly activate and de-activate credentials.
- Generate quick reports.
- Utilize existing credentials.

Solution

- Open Options DNA Fusion with InfoReady reporting
- Open Options Open DX
- Mercury network-ready hardware

Results

- Centrally managed access control system across a national footprint.
- Cost savings from utilizing existing credentials.
- Instant access to critical data.
- Credentials can be activated and de-activated rapidly.

The Timken Company

CUSTOMER

Timken is one of the world's leading producers of highly engineered anti friction bearings and related products and services and alloy steel and components. Timken helps create, transfer and control power, putting friction management and power transmission technologies to work across a broad industry spectrum. Timken has operations in 26 countries on six continents, and employs 25,000 people.

CHALLENGES

Timken needed to consolidate its access control operations into a centrally managed system capable of operating across their existing WAN / LAN infrastructure. Their existing system was incapable of the required scalability. The company already had a barcode based Time and Attendance system credential that was deployed globally. Therefore, utilizing the same credential would realize a significant cost savings, and allow for a single credential across both systems. Additionally the need to de-activate and activate credential holders en mass was essential as was the ability to instantly access information pertinent to credential holders, events and facility status.

SOLUTION

By installing Open Options DNA Fusion along with Open Options Network capable hardware Timken was able to communicate to facilities across its existing network infrastructure, allowing multiple facilities to be managed from a central location. Open DX provides the ability to move data from their HR system and instantly activate and de activate credentials without additional operator intervention. DNA Fusions flexible card formatting allowed the system to utilize existing barcode credentials. The unique InfoReady feature allows operators to instantly create reports of the most commonly needed information so operators can with the click of a mouse produce needed information almost instantly.

For more information and customer references please contact Open Options at 877.818.7001